HEALTHCARE JUST GOT CLOSER.

YOUR GUIDE TO TELEHEALTH AT AUBMC



Our lives are dedicated to yours

What is Telehealth at AUBMC?

With the onset of COVID-19, telehealth comes forward as a necessary step and alternative to ensure patients' accessibility to their healthcare providers.

Telehealth is a secure internet connection between you and your healthcare providers at AUBMC. It is integrated in MyAUBHealth where you can schedule an appointment with your physician in the specialties listed below. At the time of the appointment, you will engage with your physician through a live and secure video call.

Your physician will have direct access to your medical record, your past test results, and medications during the visit.

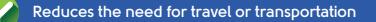
For more information, you can contact 01 - 350 000 or 1545 ext. 7463

To download MYAUBHealth:

Apple AppStore Link: https://itunes.apple.com/us/app/mychart/id382952264?mt=8 Google PlayStore Link: https://play.google.com/store/apps/details?id=epic.mychart.android&hl=en

What are the benefits of Telehealth?







Eliminates the need to wait in waiting areas

No need to get a sick leave in order to visit your doctor



Ensured privacy and comfort while discussing sensitive health issues



May reduce unnecessary visits to the hospital

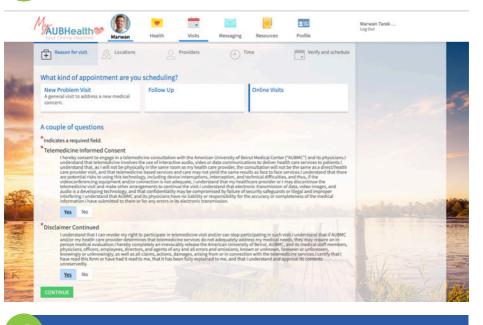
Detailed guide to access Telehealth

Login to MyAUBHealth (App or website). My AUBHealth® 2= . . Marwan Tarek ... Log Out Profile Health Visits Messaging Resources Welcome! **Quick Links** View test results Schedule appointments for your current health reminders. 8 reminders need your attention. Ask a question View the After Visit Summary from your recent visit with Ghassan Hamadeh, MD on 18/03/2020. Schedule an appointment To Do & Patient Education Overdue health reminders . March 2020 ~ Colorectal Screening Overdue since 8 March 1988 TWTFSS COVID-19 Self-Triage MMR Vaccine Overdue since 8 March 1989 Get Access to My Child's Record 6 8 2 3 4 5 DTaP/Tdap/Td Vaccines Overdue since 8 March 1995 9 10 11 12 13 14 15 Eye exam for diabetic complications Overdue since 8 March 1998 Give Access to Another 20 21 22 16 18 19 Urine Protein Check 23 25 26 27 28 28 Overdue since 8 March 1998 Refill medications Hepatitis B Vaccine due since 8 March 2007 neumococcal vaccination Review health summary Overdue since 8 March 2007 Influenza Vaccine Overdue since 1 September 2019 Share your record

Click on "Schedule an Appointment".

	MYAUB	Health	Marwan	Health	Visits	Messaging	Resources	Profile	Marwan Tarek Log Out
-		ule an Appoin edule with a pro		ve seen before	OR	Tell us Choose a specif	why you're	coming in uling an appointment.	
		Ghassan Hamadeh, MD Primary Care Provider Family Medicine	-	Jumana Antoun, MD Family Medicine		New Problem Visit A general visit to address medical concern.	a new	llow Up	1 mar 19
						Online Visits			
									and problem in the second
- AND									
K									

Select Online Visits and then read the Terms and Conditions



Select your preferred way of payment

	AUBHealth	Marwan	Health Visits	Messaging Resources	Profile	Marwan Tarek Log Out	
	Schedule an App	ointment			START OVER		
-	Reason for visit	Locations	Q Providers	Time	Verify and schedule		
-	What kind of appoin	tment are you	scheduling?				1
	New Problem Visit A general visit to address a concern.	a new medical	Follow Up	Online Visit	s		
	A couple of question	15					
	*What is your method o Physically pay at AU	of payment? IMBC premises or On	line Via a secure portal				and the second second
	Cash Credit	/Debit Card					
ACC -	CONTINUE						102
N. N.							
K							11/14

3

Δ

Select the Specialty of the physician you want to see

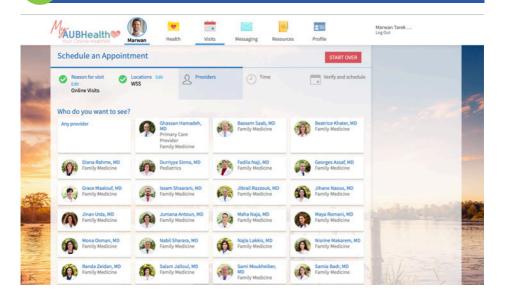
	Multiple Health	Marwan	eelth	Visits	Messaging	Resources	2 == Profile	Marwan Tarek Log Out	
	Schedule an App	oointment					START OVER		
-	Reason for visit	Locations	2	Providers	(I) Tir	ne	Verify and sched	ule	
	What kind of appoi	ntment are you	u scheduling?						1
	New Problem Visit A general visit to address concern.	a new medical	Follow Up			Online Visits			
	A couple of questio	ns							
	*Which Specialty?								and the second second
	Psychiatry	Family Medicine	Endocrinology	Pain Clinic	Surgery	Cardiology N	lephrology		
-	Dermatology								
	CONTINUE								10×
ASHAN.									
K								WAR	The Martin

Select the type of visit

1	AUBHealth	Marwan	Health	Visits	Messaging	Resources	Profile	Marwan Tarek Log Out	
	Schedule an App	ointment					START OVE	R	
	Reason for visit	& Locations		Providers	(J) T	me	Verify and sch	edule	
	What kind of appoir	itment are you	scheduling?						1
	New Problem Visit Ageneral visit to address concern.	a new medical	Follow Up			Online Visits			2
								-	
	A couple of question *Which Visit?	15							and the second
	New Patient	Follow Up							
2	CONTINUE								
32									1C

5

Choose the physician from the list



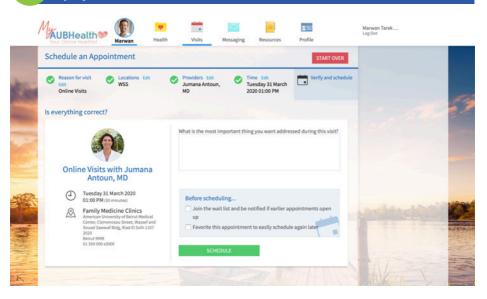
Select an available time slot

		Marwan Health	Visits	Messaging	Resources	Profile	Marwan Tarek Log Out
	Schedule an Appoi	intment				START OVER	
1	Reason for visit Edit Online Visits	Vision Edit	Providers Edit Jumana Antoun, MD			Verify and schedule	
	What time works for yo	ou?					Constant of the second
	Start search on 27/03/2020	Tuesday 31 March 2	020			aa	
	Times	01:00 PM 03:30 PM	01:30 PM 04:00 PM	02:00 PM 04:30 PM	02:30 PM	03:00 PM	
	All available times			3			
1	Filter times						
							s and the dealer of the
No.							
K							War

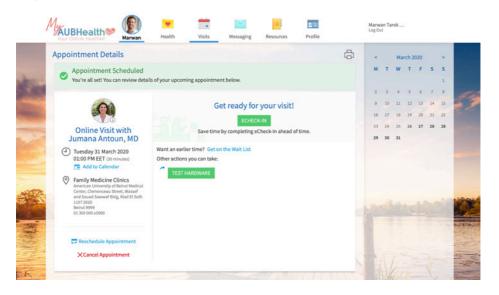
9

10

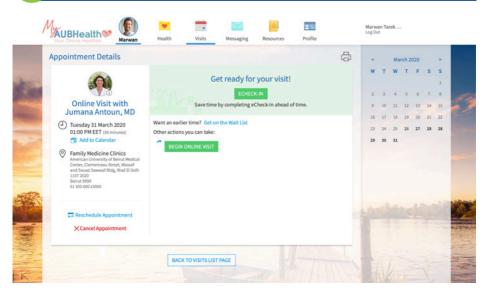
Indicate the primary reason of why you want to see this physician and then click on Schedule



Test Hardware to make sure that your mobile or computer are suitable for the online visit



On the day of the appointment, click on 'Begin Online Visit' to start the visit with your physician



You will receive a message through MyChart providing a link to the payment portal

Inbox Sent Messages Search message list Q Search message list Q Service RESTORE DELETED MESSAGES (0) Image: Search message list Delete Search message list Q Search message list Researcher list list list list list list dated April 2 with Dr. Antoun Click here to pay Phase note if payment is not settled by credit cand you are requested to pass by AUBMC cashier and settle your account as soon as you can safely do so or all future tests, procedures, online and physical clinic visits and admissions will require your account settlement before being allowed to proceed. Image: REPLY The sender indicated replies are not allowed.	Message Center						ASK A QUESTION	
Front C 02/04/2020 09:52 AM Payment for online visit dated April 2 with Dr. Antoun Click here it payment is not settled by credit card you are requested to pass by AUBMC cashier and settle your account as you can safely do so or all future tests, procedures, online and physical clinic visits and admissions will require your account settlement before being allowed to proceed.		Sort by:	Received Date	•				
O2/04/2020 09:52 AM O2/04/2020 O2/04/2020 O2/04/2020 O2/04/2020 O2/04/2020 O2/04/2020 O2/04/20 O2/04/2020 O2/						RESTOR	E DELETED MESSAGES (0)	
Click here to pay Please note if payment is not settled by credit card you are requested to pass by AUBMC cashier and settle your account as soon as you can safely do so or all future tests, procedures, online and physical clinic visits and admissions will require your account settlement before being allowed to proceed.							Print Delete	
	Click here to pay. Please note if payment do so or all future tests, proceed.	is not settled by cre procedures, online	dit card you are rec and physical clinic	quested to pass t visits and admi	y AUBMC cashier			

Check the invoice and provide the needed information and proceed with the payment

Here is your invoice from AUBMC					*8	BM	e C
oice amount XXXXXXXX LBP				Oue Apr 2	2020	Order Summary Invoice #4	XXXXXX LBP
	Pay Invoi	ce	Invoice #			Billing details	
Here is your invoice from			Involce Date Reference Supplied Date	Apr 2, 2020 A5400-REF# Apr 2, 2020		Name	
AUBMC						Email Address	
Invoice from AUBMC	Invoice to 200002000					Lebanon	
Description	Quantity	Tax	Price	Amount	_	Address	
E-Mait Dr.	1		888,898	X00, X00		City	
Dear xxxxxxxxx Kindly find I	herewith your E-invoice	Subtotal		LEP XOCOX		State	Postal
for the listed service(s), to be pure receiving this message. Regard	aid within 24 hours of	Tota	al	LBP XXX,XXX			
						Customer Inf	ormation

For more information, please contact: 01 - 350000 or 1545 ext. 7463 or visit: www.myaubhealth.org