



Are you a Certified Professional in Healthcare Quality yet?

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Sign up for the CPHQ training course and get the gold standard of the healthcare quality profession.

Organized by the Quality, Accreditation and Risk Management Program at the American University of Beirut Medical Center, in collaboration with the Continuing Medical Education Office at the American University of Beirut.



Our lives are dedicated to yours

Introduction

The Continuing Medical Education (CME) Office at the American University of Beirut, in coordination with the Quality, Accreditation and Risk Management Program, is launching its first Certified Professional in Healthcare Quality (CPHQ) course for interested participants in Lebanon and the region.

Place: School of Nursing,
American University of Beirut

Date: 10-14 October 2011

This five-day condensed course is designed for healthcare quality professionals who are planning to take the CPHQ exam and other professionals seeking to sharpen their healthcare managerial skills. The course is an intensive review of the comprehensive body of knowledge that is designed to provide the participants with the required information to take the CPHQ exam. It includes healthcare quality management principles and patient safety issues presented by way of lectures, discussions, demonstrations, small group work, case studies, and a review of the CPHQ exam questions and answers.

Accreditation

This course has been approved by the National Association for Healthcare Quality for 30 CE credits.

“CPHQ is more than a certificate; it is a professional achievement to be proud of.”

Rihaf Yazbeck

Why CPHQ Certification Matters

The CPHQ credential signifies professional and academic achievement by individuals in the field of healthcare quality management. It is the gold standard of the healthcare quality profession.

Topics Covered in the Course

The comprehensive body of knowledge includes:

- Healthcare Quality Concepts
- Management and Leadership
- Quality Structure
- Quality Planning
- Quality Management
- Quality Measurement
- Accreditation of Healthcare Organizations
- Patient Safety and Risk Management
- People Management
- Healthcare Ethics
- Information Management
- Communication
- Education and Training

“It’s not only about quality, it’s about credentials. CPHQ leads your way.”

Loyal Mohtar

Who Should Attend

This course is designed for:

- Quality/performance improvement coordinators
- Utilization and case managers
- Patient safety and risk managers
- Hospital management staff
- Health information managers
- Patient relations officers
- Government staff employed in healthcare agencies
- Infection control professionals
- Healthcare professionals employed in health insurance agencies
- Medical staff officers
- Survey coordinators
- Healthcare consultants

“Whether or not the healthcare quality professional holds a ‘manager’ or ‘director’ title, he or she is in practice a manager — of people, of information, of time, of priorities.”

Janet Brown

Registration Fees

Registration fees:

- USD 900 per person including the Healthcare Quality Handbook by Janet Brown
- USD 800 per person for a group of at least 3 people including 1 handbook
- USD 750 per person for a group of at least 5 people including 2 handbooks
- USD 700 per person without the handbook

“I thought it was hard to achieve, but with hard work and persistency the dream came true from the first attempt.”

Shatha Abi Ghanem

Registration Information

To register, kindly send an email to cme@aub.edu.lb at the Continuing Medical Education Office at the American University of Beirut.

Tel: +961-1-350 000 ext 4752

Fax: +961-1-744 467

Email: cme@aub.edu.lb

Web: <http://cme.aub.edu.lb>

For information regarding the scientific content, please contact Ms. Shatha Abi Ghanem at the Quality, Accreditation and Risk Management program by phone on +961-1-350 000 ext. 6685 or via mail at sal35@aub.edu.lb.

For information regarding logistics and accommodation, please contact Mr. Bilal Al Mohtar at the Continuing Medical Education Office by phone on +961-1-350 000 ext. 4717 or via mail at cme@aub.edu.lb.

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