HEALTHCARE JUST GOT CLOSER.

YOUR GUIDE TO TELEHEALTH AT AUBMC

AMERICAN UNIVERSITY of BEIRUT MEDICAL CENTER

Our lives are dedicated to yours
What is Telehealth at AUBMC?

With the onset of COVID-19, telehealth comes forward as a necessary step and alternative to ensure patients’ accessibility to their healthcare providers.

Telehealth is a secure internet connection between you and your healthcare providers at AUBMC. It is integrated in MyAUBHealth where you can schedule an appointment with your physician in the specialties listed below. At the time of the appointment, you will engage with your physician through a live and secure video call.

Your physician will have direct access to your medical record, your past test results, and medications during the visit.

For more information, you can contact 01 - 350 000 or 1545 ext. 7463

To download MYAUBHealth:

What are the benefits of Telehealth?

- Accessible even when you are at home, work or on travel/a trip
- Reduces the need for travel or transportation
- Eliminates the need to wait in waiting areas
- No need to get a sick leave in order to visit your doctor
- Ensured privacy and comfort while discussing sensitive health issues
- May reduce unnecessary visits to the hospital
Detailed guide to access Telehealth

1. Login to MyAUBHealth (App or website).

2. Click on “Schedule an Appointment”.

Schedule an Appointment

Schedule with a provider you’ve seen before
Choose a provider who matches your specific needs.

- Ghassan Hamadheh, MD
  Primary Care Provider
  Family Medicine

OR

Tell us why you’re coming in
Choose a specific reason for scheduling an appointment.

- New Problems Visit
  Appointment to address a new medical concern.

- Follow-Up

Online Visits
Select Online Visits and then read the Terms and Conditions

Select your preferred way of payment
5. Select the Specialty of the physician you want to see

A couple of questions
* Which Specialty?
- Psychiatry
- Family Medicine
- Endocrinology
- Pain Clinic
- Surgery
- Cardiology
- Nephrology

6. Select the type of visit

A couple of questions
* Which Visit?
- New Patient
- Follow Up
7 Choose the physician from the list

Who do you want to see?
- Any provider
- Diana Rahme, MD (Family Medicine)
- Durayya Sine, MD (Pediatrics)
- Fadil Rabi, MD (Family Medicine)
- Georges Azouf, MD (Family Medicine)
- Grace Madjoud, MD (Family Medicine)
- Issam Shehawi, MD (Family Medicine)
- Jibril Rasoul, MD (Family Medicine)
- Jihan Nasser, MD (Family Medicine)
- Jinan Aljasmi, MD (Family Medicine)
- Jumana Antoun, MD (Family Medicine)
- Khadija Naja, MD (Family Medicine)
- Maya Khayat, MD (Family Medicine)
- Muna Almutairi, MD (Family Medicine)
- Maha Alshammari, MD (Family Medicine)
- Najla Alkhoja, MD (Family Medicine)
- Noura Alhajri, MD (Family Medicine)
- Noura Alhajri, MD (Family Medicine)

8 Select an available time slot

What time works for you?
Start search on 27/03/2020
Times:
- All available times
- Filter times

Available times:
- 01:00 PM
- 02:00 PM
- 02:30 PM
- 03:30 PM
- 04:00 PM
- 04:30 PM
- 05:00 PM
Indicate the primary reason of why you want to see this physician and then click on Schedule.

Test Hardware to make sure that your mobile or computer are suitable for the online visit.
On the day of the appointment, click on ‘Begin Online Visit’ to start the visit with your physician.

You will receive a message through MyChart providing a link to the payment portal.
Check the invoice and provide the needed information and proceed with the payment.